



TRUST INTELLIGENCE PRIVACY POLICY

Effective Date: 1 October 2025

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At Trust Intelligence, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, store, and share your data when you register for and use the Trust Intelligence service.

2 Information We Collect

- Contact Information: Name, email address, company affiliation, and contact person details for sponsorship and directory purposes.
- Area of Interest: Topics such as eIDAS Regulation, technical standards, legal frameworks, cross-border services, interoperability, and any other interests you specify.
- Engagement Preferences: Willingness to share expertise, contribute articles, participate in webinars, and join discussions.
- Consent Preferences: Your choices regarding data usage, directory inclusion, and newsletter subscription.

3 How We Use Your Information

- To provide access to the Trust Intelligence portal and related services.
- To facilitate communication regarding sponsorship opportunities.
- To update and maintain the company directory and provide relevant information upon request.
- To personalize your experience based on your selected areas of interest and engagement preferences.
- To send you newsletters and updates if you have opted in.
- For profiling purposes to improve our services, only with your explicit consent.

4 Legal Basis for Processing

We process your data based on your consent, which you provide by registering for the service and selecting your preferences. You can withdraw your consent at any time by contacting us at info@trust-agency.eu.

5 Data Sharing and Disclosure

- Your information may be included in the company directory and shared with other registered users, only if you have provided consent.
- We do not sell your personal data to third parties.

- Data may be shared with trusted service providers who assist us in operating the portal, under strict confidentiality agreements.

6 Data Retention

We retain your personal data only as long as necessary to fulfill the purposes described in this policy, or as required by law. You may request deletion of your data at any time.

7 Your Rights

- Access your personal data and obtain a copy.
- Request correction or deletion of your data.
- Withdraw consent for specific uses of your data.
- Object to or restrict processing of your data, as permitted by law.

8 Security

We implement appropriate technical and organizational measures to protect your data against unauthorized access, loss, or misuse.

9 Updates to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on the Trust Intelligence portal. We will notify you of significant changes via email or through the portal.

10 Contact Us

If you have any questions or requests regarding your personal data or this Privacy Policy, please contact us at: info@trust-agency.eu